

Risk Assessment for School/Group Visit Organisers

2025 Season. Last Updated: 10/04/2024

Please Note - each individual activity/attraction on site will have its own comprehensive risk assessments/work instructions/operator instructions. And additional resources not in the zip folder can be requested via schools@robin-hill.com.

Risk Rating = Likelihood x Severity (L x S)

Likelihood

Severity

1 – 8 = Low Risk

1. Very Unlikely
2. Unlikely
3. Possible
4. Very Likely
5. Certain

1. Slight/no injury
2. Minor injury/no hospitalization
3. Non immobilising injury/hospitalization
4. Major injury/hospitalization
5. Fatality

9 – 16 = Medium Risk

17 – 25 = High Risk

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
1. Entering the Park	Pedestrians in collision with vehicles.	All Group	2	5	10	Correct ratio of adults to children. Children to be supervised at all times. '10 MPH' speed limit signs in place in main car park.	Group Leaders Robin Hill
2. Emergency Planning	Fire Weather Bomb Threat etc.	All Group	1	5	5	The Park has an 'Emergency Procedure Plan' in place. A practice drill of this plan takes place annually.	Robin Hill
3. First Aid	Injuries and Illness	All Group	2	3	6	There is a first aid post and rest facilities located within the Main Entrance/Exit building. Robin Hill will always have staff on duty who are trained as 'Appointed Persons' for first aid help. A defibrillator is also located at the first aid post.	Robin Hill

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
4. Lost Children	Child becomes detached from group and distressed.	Children	2	2	4	Correct ratio of adults to children. Children to be supervised at all times. Regular head counts to be undertaken.	Group Leaders
	Child Abduction	Children	1	5	5	Correct ratio of adults to children. Children to be supervised at all times. Regular head counts to be undertaken.	Group Leaders
						The Park has a 'Lost Child Procedure' in place. This includes contact with all outlets via telephone and/or two-way radio.	Robin Hill
5. Fire in buildings and attractions	Burns and smoke inhalation.	All Group	2	5	10	Correct ratio of adults to children. Children to be supervised at all times. Automatic fire alarm systems are in place for all buildings and outlets. These systems are tested weekly. 'Fire Risk Assessments' are in place for all buildings/attractions. Fire extinguishers are installed where necessary and are routinely serviced by a third party contractor. Fire exits are clearly marked within buildings. Emergency lighting systems are installed in buildings where necessary – these lights are routinely tested.	Group Leaders Robin Hill

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
6. Rides	Equipment Failure	All Group	2	5	10	Rides are routinely inspected and serviced daily, weekly and monthly as per requirement by qualified in-house personnel. All rides are annually inspected by LTC (Leisure Technical Consultants) who are a "Type A" registered inspection body who then issue an "Leisure Equipment and Asset Protection Scheme" (LEAPS) certificate.	Robin Hill
	Personal Injury	All Group	2	3	6	All ride staff are at least 18 years of age and fully trained in the operating procedure of these rides. Height restrictions are in place on some rides. Safety systems and signage in place. Rides do not operate in extreme weather conditions. Correct ratio of adults to children. Children to be supervised at all times. See Risk Assessments in zip folder for individual rides.	Robin Hill Group Leaders



Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
7. Play Areas	Falls from Height/ Personal Injury	All Group	2	4	8	<p>Correct ratio of adults to children. Children to be supervised at all times.</p> <p>All areas are inspected daily prior to the park opening. Independent inspections carried out by LTC (to BS 1176 and BS 1177). Safety surfacing – either wood chips or rubber matting is installed under equipment where required. Handrails and guardrails fitted where required and inspected daily. Routine servicing is carried out on equipment as required. Minimum height restrictions are in place on some attractions.</p>	Group Leaders
	Claustrophobia	Specific Group Members	2	2	4	<p>we have an underground tunnel play area consisting of 950 mm diameter tubing which leads to a central passing chambers. The maximum length of each tunnel is approx. 6 metres and the central chambers are approx. 2 metres x 1.5 metres.</p> <p>Correct ratio of adults to children. Children to be supervised at all times.</p>	Robin Hill
						<p>Correct ratio of adults to children. Children to be supervised at all times.</p>	Group Leaders
	Allergic Reaction To Sand/other play area materials	Specific Group Members	2	2	4	<p>See risk assessments in zip folder for individual playgrounds.</p>	Group Leaders

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
8. Exposure to Water	Drowning	All Group	1	5	5	<p>Correct ratio of adults to children. Children to be supervised at all times.</p> <p>Please Note: There are various ponds throughout the park some fenced and some not. Life rings are in place at every pond. Deep water signs are in place. If any activities taking place on water then visitors are allocated the correct PPE and trained rescue staff are on duty.</p>	Group Leaders
	Legionella Disease And other waterborne bacteria.	All Group	1	5	5	<p>The water used by the rides/attractions on site are filtered and chlorinated. . Any water features that squirt water at members of the public use only a direct mains water supply. We have an external company in to regularly test the water chemical levels.</p>	Robin Hill
9. Strobe Lighting	Epileptic Fit.	Persons suffering from epilepsy.	2	3	6	<p>Correct ratio of adults to children. Children to be supervised at all times.</p>	Group Leaders
	<p>A small amount of strobe lighting is used for effect at some attractions (ice rink)</p> <p>Strobe lighting may be in use for shows or events.</p>					<p>Signage at the entrance to attractions advising of use of Strobe Lighting within attraction.</p> <p>Temporary signage to be put in place at the Park Entrance in the event Strobe lighting is to be used for shows or event – for days where lighting in use.</p>	<p>Robin Hill</p> <p>Robin Hill</p>
10. Vehicles (maintenance vehicles within the park).	Collision/Personal Injury	All Group	1	5	5	<p>Correct ratio of adults to children. Children to be supervised at all times.</p> <p>All staff are fully trained in vehicle use. Anyone driving a vehicle will hold as full UK driving licence. Safe systems of work are in place.</p>	<p>Group Leaders</p> <p>Robin Hill</p>

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
11. Adverse Weather	Heatstroke and Sunburn. Adverse reaction to cold and wet conditions.	All Group	2	2	4	Correct ratio of adults to children. Children to be supervised at all times. Group leaders are responsible for supplying suncream, drinks etc. Also ensure adequate clothing on cold or wet days.	Group Leaders
	High Winds	All Group	2	3	6	In the event of severe storm conditions the decision to close certain areas of the park/attractions may be made by the Park's management. The woodland areas will be assessed and closed once wind speeds hit 30mph.	Robin Hill
	Thunder & Lightning	All Group	2	5	10	Correct ratio of adults to children. Children to be supervised at all times. In severe conditions seek shelter within a nearby building or covered vehicle. Avoid; exposed areas, trees and areas adjacent to water.	Group Leaders
						Some attractions within the Park will close during periods of thunder and lightning, including the toboggan run and paid for Adrenaline Zone Area. In the event of severe storm conditions, the decision to close certain areas of the park may be made by the Park's management.	Robin Hill

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
12. Slips, Trips and Falls.	Personal Injury	All Group	2	3	6	<p>Correct ratio of adults to children. Children to be supervised at all times.</p> <p>Please Note: Robin Hill is predominantly an outdoor environment and some paths have a gradient of 1:5. Due to the unpredictable nature of the British weather paths may be wet and conditions could be windy. All visitors are advised to wear suitable footwear.</p> <p>All areas (including paths) are inspected daily prior to opening. Anti-slip treatments are used in areas where deemed necessary. There is adequate lighting in all areas. Handrails and guardrails are fitted where necessary. Safety surfacing (wood chips or rubber) is installed where required.</p> <p>Where wooden decking is used to create new walkways it is of the 'walk sure' type with anti-slip rubber infill strips.</p>	<p>Group Leaders</p> <p>Robin Hill</p>
13. Paths & Gradients	Loss of control of wheelchair and/or electric mobility scooter resulting in Personal Injury	Wheelchair/Mobility Scooter users	3	2	6	<p>Wheelchair users and those using electric mobility scooters must ensure that they are confident in using the equipment and do not exceed its capabilities.</p> <p>A separate accessibility guide is available from main admissions desk which has further information on which paths have steep gradients. Signage is in place at specific locations around the park to indicate steep gradients.</p>	<p>Group Leaders</p> <p>Robin Hill</p>
14. Flora and Fauna	Personal Injury/ Illness through contact or ingestion of plant material	All Group	2	3	6	<p>Correct ratio of adults to children. Children to be supervised at all times.</p> <p>A wide range of plants (both cultivated and natural) grow within the park – some <i>may</i> prove to be harmful by ingestion. the usual array of British wildlife inhabits the park. Stinging nettles and brambles are cleared away routinely from path edges.</p> <p>Please Note: Members of the public are allowed to bring dogs into the park – providing that they are kept on short leads at all times.</p>	<p>Group Leaders</p> <p>Robin Hill</p>

Hazard	Associated Risk	People at Risk	L	S	L x S	Existing Controls	Responsibility
15. Performances	Personal Injury. Through collisions with performers	All Group	2	2	4	Correct ratio of adults to children. Children to be supervised at all times.	Group Leaders
	Personal Injury. Through crowding around performers.	All Group	2	2	4	All performances will occur in pre-agreed areas. Additional staff members can be used to aid crowd control if required.	Robin Hill
	Distress. Through mildly scary costumes and loud performances	Young and vulnerable members of the group.	3	1	3	Some performances contain scenes involving pyrotechnics. These performances are choreographed and take place in pre-agreed locations. Guests will be made aware at the main entrance if any performances are to take place on the day. Signs will be placed on entrance to any area where such performances are due to be held. The Park may also broadcast a pre-show warning message over part of the parks audio system.	Robin Hill
16. Renovation & Maintenance Works	Personal injury.	All Group	2	5	10	Correct ratio of adults to children. Children to be supervised at all times. Any major maintenance or renovation works on an area/attraction will involve the attraction/area being closed to the public. These areas will be adequately fenced off to prevent public access. Guests will be made aware of closures to major attractions/areas of the park at the main entrance. Please Note: Guests are not permitted to move any fencing to gain access to any attractions. All temporary fencing is put in place for your safety.	Group Leaders Robin Hill Group Leaders

Assessor: James Marsh	Signature: 	Date of Review: 10/4/2025
Manager: James Marsh	Signature: 	Date of next Review: 10/4/2026